Hosted PBX

Built-In: Unlimited Support & Upgrades, Redundancy & Unlimited Training

You can rest assured that the same service you have on day one will continue throughout the entire time that you are using it.

Efficiency and Affordability: Hosted PBX is the smartest choice for your business phone service. It eliminates the burden of purchasing and maintaining a costly hardware-based PBX, while enabling you to focus on maximizing the growth and profits of your business. Tidal Communications Hosted PBX behaves like a traditional business phone system, but it is built and maintained in a secure cloud environment.

Reliability: Our Hosted PBX delivers crystal-clear solutions for your company through environments composed of reliable, carrier-grade network hardware and software, manufactured by the strongest firms on the market, such as Cisco™, BroadSoft™, IBM®, and ACME Packet™. It is deployed as a geo-redundant solution engineered with multiple redundant direct connections to our underlying providers, meaning your system runs in a highly available environment.

Minimal Capital Expense: At Tidal Communications we leverage economies of scale to deliver a low cost solution. You only pay for phones, licenses, and monthly usage of local and long distance calling. What this means is that you can freely and easily add or remove phones and licenses at any time to fit your company's needs, and your monthly costs will adjust accordingly.
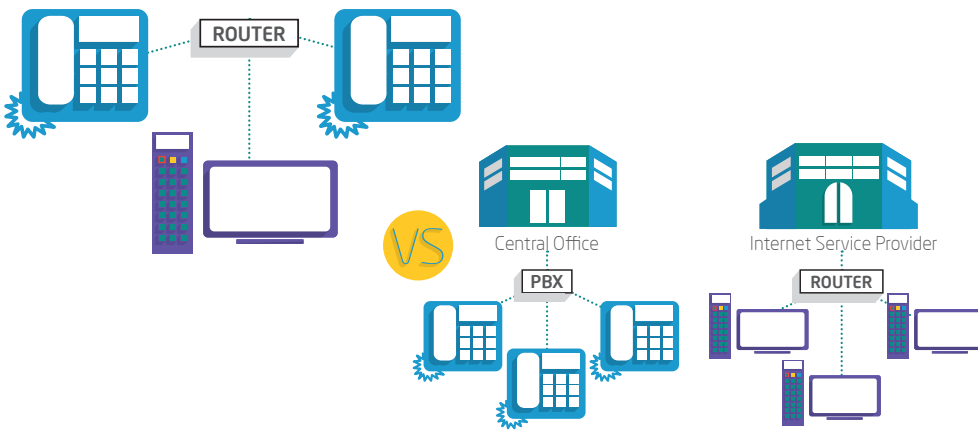
Integration: Tidal Communications has a plethora of features that enable integration through hosts of software: ESNA is a chrome plugin dialer which boasts presence and call features that enable click to dial through your computer's browser. It's powerful features can further be tied into the well know CRM Salesforce®. With these three powerhouses in cloud communications and customer relationship management, any organization will quickly realize their priceless benefits.

TIDAL
COMMUNICATIONS

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Hosted PBX

Hosted PBX: All the costly PBX hardware and multiple carrier connections are removed from the equation. What's left are only the components needed to enable voice and data communication over a single, secure, and highly efficient data connection.

ROUTER

VS

Central Office

Internet Service Provider

PBX

ROUTER

Communications Re-Defined.

Enjoy Superior Quality
With our high definition clarity and enhanced quality of service, our products will continue to bring you the Superior Quality you value.

Affordability and Cost Savings
The Affordablility and Cost Savings are quickly realized with the ability to project monthly communication expenses.

Reduce Communication Charges
By combining voice and data over a single circuit and through free inter-site calling we can Reduce Communiaction Charges.

Productivity-Enhancing Features
Tidal Communications Hosted PBX offers advanced mobility and productivity features to meet today's demanding workforce.

Multi-Site Support
Multi-Site Support is offered by grouping geographically disperse locations into one virtual location.

Business Continuity
At the carrier level it will equate to dependability, reliability, and peace of mind.

Call 978.687.0900 **Today for a** Free **Demo!**