Devices & Phones

Avaya IX™ IP Phone J169

Give Your Everyday Users Enriched Communications Capabilities

The competitively priced, high-performing Avaya IX™ IP Phone J169 features a grayscale display, 4 soft keys, high definition audio quality, integrated Gigabit Ethernet interface, headset support, and up to three 24-button Expansion Modules. The J169 IP Phone leverages your enterprise IP network to deliver sophisticated voice communications from headquarters, remote locations, or home offices. Tightly integrated with the Avaya Aura® and IP Office™ platforms, the IP Phone optimizes communications through a flexible architecture that leverages existing investments and accommodates changing business needs.

Key Features and Benefits

- Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls through the wideband audio codec in the handset and headset.
- Simplifies call control on the display using softkeys for everyday functions such as transfer, conference and forwarding; also makes it easy to perform everyday tasks such as quick access to the corporate directory.
- Provides visual cues that can speed task management through 8 dual-color Red / Green LED buttons.
- Improves flexibility through support of a secondary Gigabit Ethernet port for a PC.
- Enables high-speed call handling through support of up to three 24-button Expansion Modules.

The Avaya IX™ IP Phone J169 is an 8-line phone ideally suited for everyday users who consider the phone to be one of many useful communication tools and who rely on common functions like directory and speed dial to enhance productivity and collaboration.

- The handset has built in volume boost for hearing impaired to avoid having to purchase a separate amplified headset.
- Accommodates advanced unified communications solutions through Session Initiation Protocol (SIP).
- Supports reduced energy consumption and lower costs through Power-over-Ethernet Class 1 design with “sleep mode”.

Specifications

Hardware

- Grayscale display—2.8 inches x 2.1 inches (7.0 cm x 5.3 cm)—Diagonal width: 3.5 inches (8.8 cm)
- 8 buttons with dual LEDs (red, green)
- 4 softkeys
- Hard buttons for phone, messages, contacts, history, home, navigation cluster, headset, speaker, volume, mute
- LEDs for speaker, mute, headset, message, history
- 24 administrative buttons
- Wideband audio in handset and headset
- Full duplex speakerphone
- Ergonomic hearing aid compatible handset supports TTD acoustic coupler
- Message waiting indicator
- Mute key with optional mute alerting
- IC call alerting with 360-degree visibility
- Rich, classic, alternate, and downloadable ringtones
- Dual-position stand, optional wall-mount stand.
- Gigabit Ethernet (10 / 100 / 1000) line interface
- Second Ethernet interface 10 / 100 / 1000 Mbps
- PoE Class (IEEE 802.3af) registers as class 1 device and supports 802.3az.
- Optional AC to 5 volt power supply

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The Avaya IX™ IP Phone J169 leverages your enterprise IP network to deliver sophisticated voice communications.

Software

- SIP & H.323 protocol support
- Standards-based codec support: G.711, G.726, G.729A / B, G.722, Opus
- Supports the following languages: Arabic, Brazilian Portuguese, Simplified Chinese, Dutch, English, Canadian French, Parisian French, German, Hebrew, Italian, Japanese, Korean, Polish, Latin American Spanish, Castilian Spanish, Thai, Turkish, and Russian

Minimum Platform Support

- Avaya Aura® Platform 6.3 FP4
- Avaya IP Office™ 11.0
- Avaya Approved Third Party Platforms

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.

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06/19 • UC8094EN-03